

Bulletin from the extraordinary general meeting in Teneo AI AB

Teneo AI AB ("Teneo.ai" or the "Company") has today, on 27 February 2025, held an extraordinary general meeting whereby the shareholders passed the following resolutions. The notice to convene the extraordinary general meeting and the complete proposals are available on the Company's website, www.teneo.ai/investors.

Directed share issue

The extraordinary general meeting resolved, in accordance with the board of directors' proposal, to approve the board of directors' resolution on an issue of shares with deviation from the shareholders' preferential rights. The directed share issue entails that the share capital will increase with up to SEK 19,921,095.139176 through a new share issue of up to 45,371,152 new shares. The right to subscribe for the new shares shall vest in the investors who participated in the accelerated book building procedure led by Pareto Securities AB and who have undertaken, towards Pareto Securities AB, to subscribe for shares in the share issue. The subscription price amounts to SEK 0.5 per share.

Issue authorisation

The extraordinary general meeting resolved, in accordance with the board of directors' proposal, to authorise the board of directors to, until the next Annual General Meeting, on one or more occasions, with or without deviation from the shareholders' preferential rights, resolve on an increase of the Company's share capital by issuing shares. The total number of shares covered by such issues may correspond to a maximum of 5 per cent of the shares in the Company, based on the total number of shares in the Company at the time of the first resolution by the board of directors under the authorisation.

For further information:

Per Ottosson, CEO, Teneo.ai

Email: per.ottosson@teneo.ai

About Teneo.ai

Teneo.ai (SSME:TENEO) is at the forefront of AI-driven automation for voice and text-based customer service. Our Teneo platform leverages cutting-edge Conversational AI, Generative AI, and Large Language Models to enhance the efficiency and effectiveness of customer interactions. We simplify Voice AI integration, ensuring a seamless experience that reduces losses in automated conversations and maximizes the value of existing technology investments.

Our innovative solutions help businesses expand their customer base, boost revenue, and reduce churn, enabling the realization of the Agentless Contact Center concept. This approach delivers tangible ROI through lower cost as contact center agents are freed to conduct higher value tasks, improved customer satisfaction (CSAT), first contact resolution (FCR), and call containment.

Proudly serving global leaders like AT&T, HelloFresh, Swisscom, and Telefónica, Teneo.ai has revolutionized customer service automation, directly automating up to 40% of operations and achieving up to 50% cost savings. Our patented technology integrates effortlessly with any Conversational AI platform, supporting both chat and voice applications. This integration enhances critical metrics such as growth, FCR, CSAT, and Net Promoter Score (NPS), ensuring our clients achieve superior outcomes in customer service.

Teneo.ai is listed on Nasdaq First North Growth Market in Stockholm with short name TENEO. Redeye is the Company's Certified Adviser.

Learn more at www.teneo.ai/investors.